

Roles and Services Checklist



Roles Check List

A variety of roles exist for a youth development training and technical assistance resource center. They are not mutually exclusive. A Center may:

- _____ Provide a cost-effective method of providing high-quality youth development training;
- _____ Strengthen youth development agencies to enhance organizational methods;
- _____ Conduct organizational development assessments using different methods such as written, web-based, on-site, and Appreciative Inquiry interviews;
- _____ Increase attention, awareness, and clout of the youth development field by serving on public forums, and advocating for youth development friendly legislation, policies, appropriations, and regulations;
- _____ Broadly disseminate resources on current and relevant youth development information;
- _____ Improve the quality of youth development programming;
- _____ Provide widespread and efficient distribution of youth development principles and practices through collaboration and partnerships, such as with higher education to provide advanced degree or certificate programs;
- _____ Confirm the importance of the youth development approach through outcomes and research by developing quality standards and outcomes, and monitoring outcome attainment; and
- _____ Increase, practice and refine youth development skills through active youth engagement, youth leadership training; recruiting youth for advisory and governance positions, and facilitating dialogue among stakeholder groups, including youth.

*"Be comfortable with ambiguity...
If you need clarity at all times,
intermediary work is not for you!"*

Services Most Commonly Delivered by a Youth Development Training and Technical Assistance Resource Center

- Training on such topics as Introduction to Youth Development, Assessing Youth Outcomes, Youth Development for Supervisors, Youth as Facilitative Leaders, Youth/ Adult Partnerships, and Partnership Building
- Technical assistance* services either onsite, by phone, or on the web on such issues as planning and implementation of youth engagement strategies, staff mentoring program planning, sustainability planning or establishing youth development outcomes
- Facilitating dialogues and/or best practices forums among various stakeholders
- Standard setting and program quality assurance
- Written, web-based or onsite assessment tools on youth development practices, youth engagement strategies, and organizational development needs
- Teambuilding/problem solving with staff regarding youth development implementation
- Evaluation design and/or implementation
- Resource development and dissemination via the library, internet or clearinghouse services

*Technical assistance is a process that enables a goal-focused strategy-oriented, accountable organization to transfer knowledge and advise to a constituent for the purpose of their growth, change, and improvement. (From *Establishing Local BEST Programs (2002)*, National Training Institute for Community Youth Work.)